

CHAPTER V

CONCLUSION

Nowadays, people creates many modern instruments of communication. One sophisticated invention in this field is international network (internet). In international network (internet) we can find one menu namely, chatting. Chatting itself can be divided into two types. They are two-way-traffic chatting and conference. In two-way-traffic the users who get involved are two persons. While, in conference the users may be more than two. In chatting the users may create their own nickname. Moreover, they also have a special way to communicate. This communication is strange for general people since the users may use symbols and terms which are not common in use.

There are two kinds of communication applied in chatting. They are verbal communication and non verbal communication. Verbal communication is communi-
cation using words or oral language. While, non-verbal communication is the communication which happens without using words instead it may use sounds, gestures, signs, pictures et cetera. In chatting, the users tend to use both of them. Verbal communication can be in the form of term. Term itself can be divided into two forms. They are word and phrase. Word includes abbreviation (for example: *k* which stands for *kiss*) and clipping (for example: *pic* which stands for *picture*).

While, phrase includes acronym (for example: *imho* which stands for *in my humble opinion*). Further, non-verbal communication can be in the form of symbol (for example: :-o which means surprise).

In chatting, the users must type what they want to say as fast as possible. So they do not pay much attention to the form of language whether it is standard or non-standard. They tend to use non-standard form. The important thing in chatting is that the message can be understood by the users.

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